

REFUND POLICY FOR TAROT SESSION

We want you to be satisfied with your tarot session. If you are not satisfied with your tarot session, we offer the following refund policy:

1. Refund requests: All refund requests must be made in writing (email) within 24 hours of your tarot session. Refund requests made after this time will not be considered.
2. Eligibility: To be eligible for a refund, you must have purchased a tarot session. Refund less processing fees 3% of the transaction amount plus 0.30 pence GBP. Less Paypal fee if applicable.
3. Reason for a refund: You must provide a valid reason for your refund request. We reserve the right to refuse a refund if we believe that the reason provided is not valid.
4. Refund amount: The refund amount will be based on the following:
 - a. If you have not started the tarot session, you will be refunded the full amount paid.
 - b. If you have started the tarot session, you will not be eligible for a refund.
5. Refund method: Refunds will be issued using the same payment method used for the original purchase.
6. Processing time: Refunds will be processed within 14 business days of receipt of your refund request.
7. Cancellation: If you cancel a scheduled tarot session with less than 24 hours notice, you will not be eligible for a refund.
8. Non-transferable: Refunds are non-transferable and may not be applied to future purchases.

9. Changes to policy: We reserve the right to change this refund policy without notice.

If you have any questions or concerns about our refund policy, please contact us at paulawratten@aol.com.