

## REFUND POLICY FOR TAROT SESSION

We want you to be satisfied with your tarot session. If you are not satisfied with your tarot session, we offer the following refund policy:

### **Refund Policy**

Please read the following carefully before booking your session. By purchasing a reading, you agree to the terms outlined below.

#### **1. Refund Requests**

All refund requests must be made in writing via email within **24 hours of your scheduled session**. Refund requests received after this time will **not be considered**.

#### **2. Eligibility**

Refunds are available **only** for unused tarot sessions purchased directly through my booking platform. If you fail to schedule or take your reading within **one month of purchase**, the session is considered **forfeited** and **non-refundable**.

#### **3. Fees and Deductions**

Approved refunds will be issued **minus a processing fee of 3% of the transaction amount plus £0.30 GBP**, and any applicable **PayPal or banking transaction charges**.

#### **4. No-Show or Missed Appointments**

Missed appointments or no-shows **are not eligible for a refund**. I kindly ask clients to reschedule with at least 24 hours' notice if needed.

#### **5. Digital Nature of Services**

Due to the energetic and time-sensitive nature of tarot and spiritual readings, refunds are not offered on completed sessions, or where the reading has already been delivered.

If you have any questions or concerns about our refund policy, please contact us at [paulawratten@aol.com](mailto:paulawratten@aol.com).